

Where the customer experience takes on a whole new dimension.

Innovating the customer experience with advanced self-service technologies.

Self-service products are changing the way customers interact with the brands they love. From beverage dispensers and point-of-sale kiosks, to digital signage or smart advertising systems, there's never been more opportunity to delight customers through engaging, technology-driven experiences. At Plexus, we've helped some of the world's biggest brands bring those experiences from initial concept of an idea all the way to the market. Our global processes and complex supply chain expertise empower our teams with the agility and flexibility to get your product to market with incredible speed. And we'll work side by side with you to ensure the level of quality, aesthetics and user experience that will impress your customers every time.



DESIGN AND DEVELOPMENT



SUPPLY CHAIN SOLUTIONS



NEW PRODUCT INTRODUCTION



MANUFACTURING



AFTERMARKET SERVICES

Regulatory expertise and compliance.

The applications for self-service technologies are diverse, and your needs for regulatory compliance are just as varied. Whether it's food retail certification, hazardous waste disposal or any number of requirements unique to your product, Plexus has the expertise to help ensure that your product meets all industry standards and regulations.

Complete product development for your most complex self-service ideas.

When you work with Plexus, you're getting an expert team of specialists in complex mechatronics including electro-mechanical, robotics, fluidics and hardware and software design. You're gaining an extension of your own team, with decades of experience in industrial design and engineering, manufacturing, advanced supply chain and aftermarket service. You're benefiting from a globally integrated process that brings all of those disciplines together to create an engaging customer experience that increases market share, builds loyalty and strengthens your brand. Our teams thrive on developing unique solutions for your most complex and demanding self-service innovations — and we have the tools to bring them to life with the speed and quality you rely on to keep you as competitive as possible.

Self-Service Market Experience

- Beverage dispensing systems
- Point-of-sale kiosks
- Facial recognition / advertising systems
- Digital signage

- Automated processing and dispensing equipment
- Access solutions
- Reverse vending solutions

Technical Expertise

- Internet of Things
- Microfluidics
- Micro-dosing
- Fully integrated industrial design
- Robotics
- Mechatronics
- Design for manufacturability
- Design for unit cost
- Design for serviceability
- Aftermarket Services
- Customized reliability testing
- Dedicated compliance engineers

- Supply chain integration
- Harsh environments
- Complex system integration
- Touch screen interface
- User interface
- •Software design
- Power management
- Sensors
- •RF wireless connectivity
- Security
- Complex functional test design



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Ready to get started? Contact our Industrial and Commercial team at plexus.com/contact or by using the appropriate phone number below.